

Timely Tips

Emergency Preparedness

In an emergency, services you count on may be compromised. Your family's emergency preparedness plan should anticipate that you may have no electricity, refrigeration or telephone communications.

Keep these items accessible:

- Enough water for 3-5 days
- a tent
- prescription re-fills
- three non-perishable meals
- rain gear and warm clothing
- a sleeping bag or blankets
- a portable radio
- flashlight and extra batteries
- First-Aid kit and sanitation supplies
- A sleeping pad if you have room,
- cash – (credit cards require phone lines, which could be down)
- Portable water purifier (If you are driving, bring a few cases of water with you)
- Important documents
- Heavy gloves
- Trash bags

When traveling:

- Establish a travel route and make it known (map and description) to someone outside the disaster area.
- Listen to local radio stations for information pertaining to weather, road closures, flood alerts, evacuation orders, tornado alerts, and gasoline shortages.
- Avoid travel on rural roads at night.

Travel hazards may include:

- Possible collision with other vehicles, inoperable traffic lights, downed signs and trees, livestock, washed out roads, mud or flooding.
- Gasoline shortages or non-working pumps in disaster impacted areas.
- No cell or land-line phone communications.
- Uncontrolled intersections, treat as 4-way stops.
- Confused and stressed animals on roads

More information is available at www.redmond.gov/insidecityhall/fire/disasterprep/welcome.asp



For the Fridge

Phone Guide to City Services

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| GENERAL CITY INFORMATION | 556-2900 |
| EMERGENCY SERVICES (Fire, Medical, Police) | 911 |
| UTILITY/STREETS EMERGENCY..... | 556-2800 |
| (Water, Wastewater, Stormwater, Signals, Signs, Streets) | |
| After hours, contact Police | 556-2500 |
| MAYOR'S OFFICE (City Hall) | 556-2100 |
| CITY COUNCIL | 556-2100 |
| CITY OF REDMOND WEB PAGE | www.redmond.gov |
| FINANCE DEPARTMENT | |
| Business Licenses | 556-2193 |
| City Clerk..... | 556-2190 |
| Utility Billing..... | 556-2152 |
| FIRE DEPARTMENT (non-emergency) | 556-2200 |
| Emergency Preparedness | 556-2130 |
| Public Education..... | 556-2225 |
| HUMAN RESOURCES DEPARTMENT | |
| Office | 556-2120 |
| TDD (Hearing Impaired)..... | 556-2909 |
| PARKS & RECREATION DEPARTMENT | 556-2300 |
| Class registration, field & picnic reservations | 556-2300 |
| Redmond Arts Commission — rac@redmond.gov | 556-2316 |
| Redmond Senior Center | 556-2314 |
| TDD (Hearing Impaired)..... | 556-2906 |
| Teen Center - Old Firehouse | 556-2370 |
| Parks Maintenance..... | 556-2322 |
| PLANNING DEPARTMENT | |
| Administration & Long Range Planning | 556-2440 |
| Code Enforcement | 556-2412 |
| Community Affairs Division..... | 556-2408 |
| Permit Center | 556-2473 |
| RCTV Channel 21 | 556-2439 |
| POLICE DEPARTMENT (non-emergency) | 556-2500 |
| Records..... | 556-2600 |
| PUBLIC WORKS DEPARTMENT | |
| Administration | 556-2701 |
| Construction Inspection..... | 556-2723 |
| Neighborhood Traffic Calming..... | 556-2857 |
| Recycling..... | 556-2832 |
| Streets & Utilities - Maintenance & Repair | 556-2800 |
| Traffic Engineering..... | 556-2854 |
| Traffic Signals Maintenance | 556-2830 |
| Traffic Signs Maintenance | 556-2836 |
| Water Conservation | 556-2845 |
| HOTLINES AND RECORDED INFORMATION | |
| Emergency Preparedness Public Education | 556-2237 |
| General Information & City Departments | 556-2150 |
| Job Line..... | 556-2121 |
| Parks & Recreation | 556-2350 |
| OUTSIDE SERVICES | |
| Animal Control..... | (206) 296-7387 |
| Attorney General | 1-(360) 753-6200 |
| Better Business Bureau | (206) 431-2222 |
| Chamber of Commerce..... | 885-4014 |
| Child Care Referral | (206) 461-3207 |
| Food Bank..... | 882-0241 |
| Garbage (Waste Management/Sno-King)..... | 814-9240 |
| King County Transfer Station | (206) 296-6540 |
| Lake Washington School District..... | 702-3200 |
| Landlord/Tenant Complaint Line..... | 1-(800) 551-4636 |
| Library | 885-1861 |
| Licenses | |
| Animal (King County)..... | (206) 296-7387 |
| Auto Registration (state) | |
| Lee Johnson Auto Licensing | 828-4661 |
| Bel-Red Auto Licensing | 747-0444 |
| Driver's (Wash. State Dept. of Motor Vehicles) | |
| 10639 NE 68, Kirkland | 827-0317 |
| 525-156th Ave NE, Bellevue | 649-4281 |
| Marriage (King County) | (206) 296-3933 |
| N.E. District Court..... | (206) 296-3667 |
| Post Office | 1-(800) 275-8777 |
| Property Tax Assessments | (206) 296-7300 |
| Public Health - Seattle/King County..... | (206) 296-4920 |
| Recycling (General) | 1-(800) RECYCLE |
| Saturday Market..... | 556-0636 |

Unless otherwise noted, all area codes are (425).

Note: This list has been updated to reflect recent changes of which we've been made aware.

cut along dotted line and keep these numbers as a handy reference guide to community services



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Emergency Contacts

City's emergency line 911
City's general information line 425-556-2100

Utilities

Puget Sound Energy (gas, electric) 1-888-225-5773
Verizon (telephone) 1-800-483-4100
Comcast (cable TV) 1-877-824-2288

Personal Help

Crisis Clinic 425-461-3222
Washington Poison Center 1-800-732-6985
Alcohol & Drug 24-Hour Helpline 206-722-3700
American Red Cross 206-323-2345
National Response Center/
Toxic Chemical & Oil Spills 1-800-424-8802
King County Sexual Assault
Resource Center (24-hour Crisis Line) 425-226-5062
Hopelink (emergency assistance - food, shelter, clothing,
transportation) 425-869-6000

Hospitals

Evergreen (Kirkland) 425-899-1000
Group Health (Redmond) 425-883-5151
Overlake (Bellevue) 425-688-5000

Emergency Websites

Washington State Emergency
Management Division <http://emd.wa.gov>
Federal Emergency Management Agency .. www.fema.gov
Lake Washington School District www.lkwash.wednet.edu
Public School Emergency
Communication System www.psecs.wednet.edu
NOAA Weather Service www.nws.noaa.gov
City of Redmond www.redmond.gov
Regional Public Information Network www.rpin.org

In case of bad weather...

MEDIA: Local radio and TV stations, particularly KIRO-AM radio, will carry up-to-date information on school and road closures as well as bus and ferry service.

INTERNET: Visit www.psecs.wednet.edu for information on school closures and www.metrokc.gov for a comprehensive list of links to information about traffic conditions, transit service, and other sources for emergency-preparedness.

Timely Tips

Disaster Plan for Pets

Our pets depend on us for their safety and well-being. Here's how you can protect your pets in an emergency.

- Evacuate them if possible- Leaving them behind is simply not safe.
- Identify help- For security in the event you can't get home, make certain someone who is comfortable with your pets has access to your home, knows where your animals are likely to be, and where your pet disaster kit is kept.
- Know alternate shelters - Service animals for people with disabilities are often the only animals allowed in emergency shelters. Keep a list of "pet friendly" hotels and motels, including phone numbers, with your other disaster information and supplies.
- Prepare a list of boarding facilities and veterinarians who could shelter animals in an emergency; include 24-hour phone numbers. Ask local animal shelters if they provide emergency shelter or foster care for pets in a disaster.
- Assemble a pet disaster kit – Include: medications and medical records, a first aid kit, sturdy leashes, harnesses, and/or carriers to transport pets safely, pet beds and toys, if easily carried, current photos of your pets in case they get lost, food, potable water, bowls, cat litter/pan, can opener, a list of feeding schedules, behavior problems, and the name and number of your veterinarian.
- Know what to do - Bring all pets into the house so that you won't have to search for them if you have to leave suddenly. Make sure all dogs and cats are wearing collars and securely fastened up-to-date identification. Attach the phone number and address of your temporary shelter, or of a friend or relative outside the disaster area.

More information is available at www.redcross.org/services/disaster/0,1082,0_604_00.html and www.hsus.org/hsus_field/hsus_disaster_center/disaster_preparedness_for_pets

